

Torbay Youth Justice Improvement Plan 2022-23

Jan 2023 Update

Our Vision: -

'Keep young people and their communities safe by working in collaboration with other services to help children recognise and repair the impact of harmful behaviour and develop a positive future'.

RAG Key	Green = On Track / Completed	Amber = In progress	Red = Delayed / unresolved issues	Grey = Not Due/ not started
---------	------------------------------	---------------------	-----------------------------------	-----------------------------

	Area for Improvement / Outcome desired	Action	Timescale	Update	RAG
1.	Child First approach to all we do	a) All staff to be trained in Child First approach in youth justice services b) Ensure that that TYJS adheres to the YJB Child First approach in all aspects of our delivery.	Ongoing	a) 2 new staff on Child First Effective Practice Award b) Child First approach is assessed in all audits of youth justice cases c) Child First session delivered to all staff at away day in on 8 th Sept 2022	Ongoing
2	Secure access to suitable child friendly, safe, accessible premises for delivery of face-to-face work	Locate & agree terms with suitable delivery locations in Torquay and Paignton	Dec 22	After the failure to secure Upton Pavilion site, YJS has started searching for new location and have identified a new location in the old 'One World café' site, we have submitted a bid with other youth sector providers which had to be done at very short notice we await the outcome. We will continue to look for other provision at the same time.	Delayed
3	Further development of Trauma Recovery Model (TRM) through an Enhanced Case Management (ECM) approach with Child and Adolescents Mental Health Service (CAMHS).	Reshape the CAMHS resource to include Psychologist input to meet ECM best practice guidelines	March 23	6 th Jan 2023 meeting has remained focussed on recruitment to worker post until this is finalised other work cannot be progressed.	Delayed
4	Review the role and provision of CAMHS to the Youth Justice Service	Ensure that children at TYJS have access to suitable accessible mental health services either through CAMHS staff or another provider.	Jan 22	Sept 22 interviews for Devon and Torbay posts where not successful for Torbay. Jan 2023, we have 1 applicant for the role and hope to interview on 16 th Jan 2023. YJS has opened discussions with the Children's Society with a view to commissioning a mental wellbeing provision from them.	In Progress

5	Increase Targeted Prevention and Early Intervention work with those coming to the attention of the youth justice systems	Create referral criteria & pathway for prevention cases.	July 22	We have updated and revised the Prevention service to include the new criteria, assessment, tracking and funding requirements under the MoJ Turnaround funding. We are interviewing for 1.5fte posts on 12 th Jan 2023 funded by Turnaround.	Ongoing
6	Ensuring children in contact with the Youth Justice Service are in appropriate education, training or employment	a) Achieve the SEND Quality Mark. b) Complete a Deep Dive re Education following on from the HMIP Thematic Review of YOTs and education, & the new Practice Guidance	June 22 Sept 22	a) SEND Quality Lead Mark achieved in June 2022 & valid for 3 years b) Deep Dive Audit in July / August with report brought to the Sept 22 Strategic Board with recommendations for improvement activity	Completed
7	Swifter Justice - reduce delays across whole youth justice system	a) Create a system to track all youth cases from arrest to court. b) Devise an approach to influence all organisations awareness and reduce delays	Sept 22 Nov 22	a) TYJS HoS is leading on this for the LCJB for the D&C police area b) TYJS data analyst will scope work in Aug / Sept 22 – completed. c) Link with Police partners through Youth Inspector role & specifically work re OoCD consistency. d) Case study to both Boards in September 22	In progress
8	Hear and respond to the voice of the child and carers not only in the delivery of their intervention but in the development of the service.	a) Increase TYJS resource gather feedback from all service users b) Review our systems and methodology for ensuring feedback is used to improve services	August 22 Nov 22 Jan 23	a) Participation worker has been appointed and will start in Jan 2023. b) Brief feedback summary to Board in Jan 23 c) We have reviewed our systems for gathering feedback but have not implemented these fully yet.	In progress
9	More positive activities and opportunities for children and young people.	a) Support the development of the new Torbay Youth Offer. b) Support the YIF bid application	Jan 23 Dec 22	a) TYJS Manager to be involved in development of the Youth Offer Review & re commissioning process b) TYJS Manager is part of the YIF Bid planning grp	
10	Improve the visibility and understanding of Youth Justice Service work – telling the good stories of children & the work of the YJS	Liaise with Torbay Council communications dept to develop better communications to inform the public & community about TYJS (website, leaflets, news articles?)	March 23	a) New name, logo and branding have been developed and are now being used. b) Website is being planned first meeting in Jan 23	On Track
11	Be Victim focussed in all we do and develop further our restorative offer	a) Complete and audit of our work against the Victims Charter b) Improve our victim engagement & satisfaction rating	Oct 22 March 23	a) Audit has been scoped and planned and will take place in Jan / Feb 23. Links made to Police Victim officer b) Victim Satisfaction survey has been developed & trialled and will go live Jan 23	On Track

12	Improve communication between the Management Boards and the staff team.	a) Increase staff attendance & engagement with the Boards b) Increase board members involvement in the service eg Audit activity, staff meetings and conferences etc	July 22 Mar 23	a) Staff attending both Boards to present Case studies b) Ops and Strat Board members involved in planned audit activity	On track
13	Improve the quality and quantity of data and analysis to ensure the board and the service is meeting the needs of children.	Increase the data analyst resource to improve the range and quality of reporting to both the board and staff team	June 22	a) Data analyst started full time with TYJS in June b) Data analyst has started linking with other agencies to share data to improve the quality and range of data analysis reports	Completed
14	Revise and update quality assurance framework for the service	TYJS Leadership team to review policy	Sept 22	This has been completed and signed off by both Boards and is now adopted	Completed
15	To form and sustain working arrangements with all partnerships and service providers to ensure that children receive coordinated support that meets their needs.	Ensure that all statutory & relevant partner organisations are represented at TYJS Boards, so that operational services are coordinated, and issues can be resolved.	Mar 23	ToR for both Boards revised and register of attendance established for both.	Completed
	Deep Dive April 2022 Recommendations				
16	The YOT should continue to build its relationships with other Boards operating across the council area, children's focused services and the Children's Continuous Improvement Board.	See action 15 Additionally, TYJS will be reporting to the CCIB and the CSP Board.		TYS HoS now reports regularly to CCIB & CSP, as well as other local and Peninsular strategic boards eg LCJB	
17	Continue work to secure a range of local facilities that are fit for purpose to enable services to be delivered effectively to children and young people.	See action 2			
18	Continue to develop the YOT Board so that its members individually and collectively become significantly influential in the development of an effective and efficient Youth Offending Service.	See action 15 Induction briefing to be delivered for new members of the board, as well as briefings and input provided by external experts in the field as required.	Mar 23	1. Ian Taylor YJS Manager Plymouth attended March 22 meeting to share experience of Plymouth experience & Good HMIP Inspection. 2. Simon Hardwick D&C Youth justice Inspector supports the development of board and updates re his proposals to change the governance arrangements. 3. Board member have been involved in auditing cases.	

19	Continue to build and implement a functional QA Framework that is informed by the voices of children, young people and victims.	See action 14			
20	Continue work to build and deliver a sustainable and effective prevention service.	See action 5			